



Hazmat 2019 Pre-conference Workshop

14 May 2019, Crowne Plaza, Stratford-upon-Avon

The pre-conference workshop returns for 2019 and we would like to invite you to something that is a little different!

Understanding the dynamics of emotional response

The National Chemical Emergency Centre (NCEC), know only too well about the pressures of responding to major incidents and how these pressures can cause an emotional reaction to those on the ground, be it consciously or often, subconsciously.

During this half-day workshop, one of our crisis management consultants will work with you to support you in developing an understanding of a range of emotional responses to major incidents, both how the emotional response informs and changes perceptions and decision makings during the incident itself, along with its long-term impacts and the effects of stress.

Our lead trainer is an ex-military and a specialist in human intelligence (HUMIT). He has used his expertise to train and support organisations as broad as the UK Borders Agency to the Afghan Ministry of Interior, as well as joint operations across the UK. He is an expert in helping those on the front line understand the impact of stress on decision making and putting in place simple tools and techniques within existing teams, which helps individuals understand when stress is affecting their decision making, and helps the team members and team leads in identifying the signs of long term emotional response on colleagues.

This workshop will help you in

- Learning to recognise and identify stress overload
- Applying stress management techniques during crisis situations
- Managing the impact of stress on mental health
- Relating the learning outcomes to the observations made during the exercise delivery

This shortened version of our one-day training session is the ideal introduction to the subject area. The session will run from 1pm to 5pm and there are 20 delegate places available. To enable as many organisations as possible to experience this session, we are limiting places to a maximum of 2 delegates per organisation. The price is £125 excluding VAT per delegate including tea and coffee.

To register please complete the form overleaf or include it on your Hazmat 2019 delegate registration. If you have already registered for Hazmat 2019 but not booked accommodation for the night of 14 May, you can also book that overleaf at a rate of £85+VAT per person on a B&B basis.

Hazmat 2019 is organised by NCEC and is supported by media partner's Fire Times and MDM Publishing. Under the terms of the Data Protection Act 2018, respondents should be aware that your information will be stored on our secure systems and may be shared with other attendees and exhibitors after the event and they may contact you to offer products and/or services. NCEC may contact you after the event to request feedback about the event, but your details will not be used by NCEC for marketing unless you are already opted-in or request to opt-in to receive communications about our products and services. You have the right to withdraw your consent to the use of your data at any time by email to ncec@ricardo.com. The National Chemical Emergency Centre (NCEC) is a trading name of Ricardo-AEA Ltd; registered address: Shoreham Technical Centre, Old Shoreham Rd, Shoreham by Sea, West Sussex, BN43 5FG (registered in England and Wales, number 8229264).





Pre-Conference Workshop Delegate Registration Form 14 May 2019 Crowne Plaza, Stratford-upon-Avon

Registration will only be accepted with full payment. Payment must be made by BACS transfer, credit card or debit card and cannot be taken on the day of the event. The price entitles you to attendance at the pre-conference workshop, including refreshments on 14 May 2019. Confirmation details will be sent by return and a VAT invoice, where applicable, will be provided upon receipt of payment. Incomplete forms will not be accepted. Ricardo-AEA regrets it cannot give refunds due to cancellation but is able to accept substitution at short notice. Full terms and conditions are listed on the website www.hazmatevent.co.uk.

Delegate Details	
Title (Dr, Mr, Mrs, Ms, Other):	Organisation:
First Name:	Position:
Surname:	Address:
Telephone:	
Fax:	
Email:	
Website:	Post Code:
Signature:	
Additional Delegate Names	

Attendance Category			
Item	Cost	No. required	Total Cost
Pre-conference Workshop	£125 + VAT		£
Accommodation for 14 May (B&B)	£85 + VAT		£
VAT at 20%			£
Amount to pay including VAT			£

Payment Details (please tick ✓ payment method)	
<input type="checkbox"/>	PO number: (NB Invoices will be issued with 30-day payment terms, payment to be made to account shown below)
<input type="checkbox"/>	BACS transfer (invoice will be issued with no PO number shown) Lloyds TSB Bank Account number: 00816429 Sort Code: 30-00-01 Swift Code: LOYDGB21017 IBAN: GB84 LOYD 3000 0100 8164 29
<input type="checkbox"/>	Credit or Debit card – please email hazmatevent@the-ncec.com to request a credit card payment form

Please complete and return this form, with full payment, to: **NCEC Events Manager, Ricardo-AEA, Gemini Building, Fermi Avenue, Harwell, Oxon, OX11 0QR, UK. Tel: +44 (0)1235 75 3000, Fax: +44 (0)1235 753656, Email: hazmatevent@the-ncec.com**

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